



## **SURGERY CENTER OF IDAHO**

2855 E. Magic View Dr.  
Meridian, Idaho 83646

### **Patients' Rights**

*Purpose: To establish Surgery Center of Idaho's recognition of human rights and responsibilities of the patient.*

SCI has adopted the following policies in regard to Patients' Rights and Responsibilities:

1. Patients' rights include receiving care in a respectful and courteous manner.
2. Patients' rights include privacy concerning their medical care. Discussions and consultations of the patient's care as well as examinations and treatments are confidential and should be conducted in a discreet manner. The patient is provided information concerning their diagnosis, evaluation, treatment, options, and prognosis. If the patient is unable to participate in decisions regarding their care, then their designated representative or other legally designated person will exercise their rights.
3. The patient's disclosures and records are treated confidentially, and they are given the opportunity to approve or refuse the disclosure of records, except when release is required by law.
4. Patients' rights include knowing the names of the employees and the medical staff members that treat them.
5. The patient has the right to receive from their physician information necessary to give informed consent prior to the start of the procedure and/or treatment.
6. Patients' rights include participating in the decisions regarding their medical care and also to refuse treatment as permitted by law.
7. It is our policy, that if an adverse effect occurs during a procedure in the Surgery Center of Idaho, we will initiate resuscitative or other stabilizing measures and transfer the patient to an acute care hospital for further evaluation.
8. Patients' rights include knowing the provisions the Surgery Center has arranged for handling emergency care and after-hours care.
9. The patient is responsible to observe the rules and regulations of SCI for their stay and treatment.
10. Patients' rights include reasonable responses by the employees and medical staff of SCI to requests from a patient for service.

11. Patients' rights include being informed by a medical staff member or their designee of their continuing health care requirements after discharge from Surgery Center of Idaho.
12. Patients' rights include reviewing their bill and receiving a detailed explanation of any item on the bill regardless of the payment source. The patient has the right to know the total fees for specific services.
13. Patients' rights apply to any person with the legal responsibility to make medical care decisions for the patient.
14. The patient is responsible to inform their provider about any living will, medical power of attorney, or other directive that could affect their care.
15. Physicians' credentials will be made available upon request. The patient has the right to change providers if other qualified providers are available.
16. The patient is responsible to report to the staff whether or not they understand the planned course of their treatment and what is expected of them.
17. The patient is expected to follow up on their doctor's instructions, take medications when prescribed, and ask questions concerning their health care as necessary.
18. The patient has the right to know what facility rules and regulations apply to their conduct as a patient; e.g., the patient is responsible for providing information about their health including past illnesses, hospitalizations and medication. The patient is responsible for asking questions to seek information or clarification of anything not understood and for notifying the physician if the decision is made to stop the treatment plan. The patient is responsible for promptly arranging for the payment of charges and providing necessary information for insurance processing.
19. The patient has the right to receive service(s) without regard to age, race, color, sexual orientation, religion, marital status, sex, national origin, physical handicap, source of payment or sponsor.
20. The patient is responsible for keeping all appointments promptly at their scheduled time or contacting staff as early as possible if a scheduled appointment cannot be kept.
21. The patient or their representative have a right to file a complaint, in writing or by phone, to:
  - a. Surgery Center of Idaho  
Greg Feltenberger  
1-208-639-4900  
2855 East Magic View Drive  
Meridian, Idaho 83642
  - b. Office of the Medicare Beneficiary Ombudsman at  
[www.cms.hhs.gov/ombudsman/resources.asp](http://www.cms.hhs.gov/ombudsman/resources.asp) or call  
1-800-633-4227 or use [www.medicare.gov](http://www.medicare.gov).
  - c. Bureau of Facility Standards  
1-208-334-6626  
P.O. Box 83720  
Boise, Idaho 83720